The DON ARO and DAU offices have formed a partnership to develop a community of practice network for program managers. It provides anywhere, anytime program management support through a Web portal.

PM CoP's preliminary focus areas, as determined at the February 2001 RIT, include the following:

- Risk Management
- Systems Engineering Management
- Contract Management
- Earned Value Management
- Software Acquisition Management

# **Benefits**

The PM CoP portal will provide valuable tools:

- Subject Matter Experts
- Community Member Directory
- Search Engine
- Best Practices
- Lessons Learned
- Threaded Discussions
- Knowledge Contributions
- Links
- and more

PM CoP is for all those involved in program management.

PM CoP is a knowledge management portal designed to provide performance support to the program management community. It offers usercentric learning assets, opportunities to share expertise, and avenues of collaboration.

PM CoP is available whenever you need it, offering anywhere, anytime support.



PM CoP is as near as your browser; just go to www.pmcop.dau.mil.

PM CoP helps you to improve your job performance by developing your individual skills and competencies and by increasing your access to expertise that will help you with your current questions, problems, and tasks.

You can help to make PM CoP a successful and useful community by contributing your knowledge; providing insight, feedback, lessons learned, and best practices; and spreading the word to help the community grow.



# DAU

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## DON ARO

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www.pmcop.dau.mil



-- From 'Knowledge Management: New Wisdom or Passing Fad?' in Government Technology, June 99







Program Management

Community of Practice

**Communities of Practice** are a vital method of providing context to the information and process knowledge contained within an organization. Our experts and peers communicate in person and online to leverage each other's knowledge.



# Contract Management

# **Goals for Contract Management**

- Provide program managers and their executive teams with searchable, customized content relative to these contract management topics:
  - Activities within the contract environment
  - Elements affecting acquisition planning
  - Processes associated with source selection
  - Issues relating to contract administration
- · Reduce information search time
- Acquire and share knowledge
- Facilitate team building
- Increase efficiency

# **Contract Management Contacts**

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### **Goals for Risk Management**

- Create a Risk Management Community of Practice of government and industry PMs and risk management professionals (currently over 70 members)
- Associate risk management knowledge to communitydriven problems, tasks, and questions
- Integrate just-in-time learning content, practitioner developed knowledge assets, collaboration, and performance support tools to improve overall on-thejob risk management performance
- Entice, excite, and engage RM community members to contribute and collaborate online

### **Risk Management Contacts**

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# **Goals for Systems Engineering Management**

- Strengthen the community interaction to support the engineering process
- Evolve and verify an integrated, life-cycle balanced set of system solutions that will meet customer needs and promote community development
- Enhance the knowledge base of the community
- Develop into the source for reproducible, innovative SE solutions through the following:
  - Insightful discussions about complex issues
  - · Innovative, coordinated actions
  - Interaction between members
  - Engagement with other communities

# **Systems Engineering Management Contacts**

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# TOC\_ Total Ownership Cost

# **Goals for Total Ownership Cost (TOC)**

- Establish a multi-disciplinary community of practice focused on TOC and the Reduction of TOC (R-TOC)
- Increase TOC awareness and support better decisionmaking within the acquisition workforce
- Create a reliable body of TOC and R-TOC knowledge and improve accessibility to and dissemination of this knowledge
- Reduce the TOC workload burden
- Increase proficiency in identifying TOC and developing R-TOC measures by providing training, tools, procedures, and standards
- Support the establishment and achievement of R-TOC goals

# **Total Ownership Cost (TOC) Contacts**

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